

Carnegie Beam

Frequently Asked Questions

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## Frequently Asked Questions

### ABOUT THE PRODUCT

What are the dimensions of Beam?

49" length x 2.5" height x 1" depth (each slat is 1/2" in depth, 1" assembled)

What is Beam made out of?

Wood veneer, MDF core

How many finishes is Beam available in?

4 wood finishes (light oak, matte black, walnut, and white)

How many metal hardware finishes are available?

4 metal finishes (white, silver, brass, and oil bronze)

Can wood and metal hardware finishes be mixed and matched?

Yes, Beam is designed to be flexible where you can specify a wood and metal finish.

How is Beam sold?

Beam is available in two configurations:

1. A complete set (top & bottom)
2. Top

What is the length of the ceiling suspension rods?

41" (can be cut on the non-threaded end to desired hanging length)

What are the dimensions of the decorative metal accent?

2" length x 1/8" height, 4 per ceiling suspension hardware kit

Where are the decorative metal accents placed?

There are 4 decorative metal accents included in the ceiling suspension kit. The accents are inserted in the pre-drilled locations on face of Beam. Place as desired. Additional 4 pack of decorative metal accents can be purchased separately, up to 8 can be used per beam set.

What is the delivery lead time?

Contact Sales Services to check quantity needed. In stock, 3-5 business days, otherwise lead time is 3-4 weeks.

How is Beam packaged and shipped?

Beam and hardware are wrapped separately, and ship together in a box with the installation instructions.

How do I install Beam?

Beam is designed for simplicity of install.

You can find our install instructions and video [here](#)

What do you recommend suspending the height up to for the maximum fabric drop length?

14'

## Frequently Asked Questions

What is the price of Beam?

You can find our selling price [here](#)

Can only fabrics be used with Beam?

Yes, Beam is designed to suspend fabrics - 48" width max, 1/8" thickness.

Plan to support up to 5 lbs of fabric when using a complete set, or 8lbs when using just top Beam.

How do I know how much fabric to order when using Beam?

Refer to our installation instructions for how to measure and calculate per specific project needs.

Is there a recommendation on fabrication of fabrics used with Beam?

Beam is designed to capture the raw cut edge of fabric on the top and bottom, however, sides of the fabric must be considered. Textiles in the Xorel Vue collection require no additional fabrication in width.

Is the adhesive tape that is used to aid in fabric positioning onto the Beam reusable?

No, we recommend replacing the adhesive tape after using it once.

How do I install the bottom magnets on the floor?

Refer to our installation instructions - it is important that the magnet and metal make direct contact.

How do I clean Beam?

You should clean both the wood and metal with a dry cloth. If needed, you may clean with a damp cloth and use mild soap diluted in water; immediately dry after. Do not use any harsh chemicals such as Windex or Pledge.

Can I do a custom wood or metal finish?

For sizable custom inquiries, contact Design Ally.